

# MONTHLY ELECTRONIC UPDATE NOVEMBER 2024

45 View Royal Avenue | Victoria, BC V9B 1A6 p: 250-479-6800 | www.viewroyal.ca

## **Future Neighbourhood Park on Watkiss Way**

The Town of View Royal is creating a new park at the corner of Watkiss Way and Burnside Road! Last fall (2023), we gathered community feedback to help shape the park's design: a quiet park with seating, native plantings, trees and open space. This input was used to guide the development of a draft concept for the future neighbourhood park.

#### Get Involved!

Participate in our <u>online survey</u> to let us know what you think of the draft concept design for the future park!



Visit our project website to learn more: www.viewroyal.ca/futurewatkisswaypark

#### You're Invited to View Royal's Festive Winter Reception!

Join us for some holiday cheer! The Festive Winter Reception will take place on December 3<sup>rd</sup> following the Council Meeting, which begins at 7:00pm at Town Hall (45 View Royal Avenue).

- \* Meet members of Council and Town staff
- Enjoy light refreshments
- Connect with your community as we celebrate the season

We'd love to see you there - come for the meeting, stay for the festivities!





As the season changes, the Town of View Royal would like to remind residents to be prepared for the rain, wind, snow and inclement weather.



### **Property Maintenance**

- Clean your roof gutters and dispose of yard waste (branches and leaves).
- To avoid flooding issues, keep on-street drains and culverts near your home clear of leaves and debris. If standing water is still an issue after removing debris, contact the Engineering Department.
- During windstorms, watch for downed power lines and keep a safe distance. Trees or branches on hydro lines should be reported to <u>BC</u> <u>Hydro</u> at 1-800-224-9376.



# Garbage & Recycling

- Secure all garbage and recycling bins to prevent debris from blowing around the neighbourhood on windy days. If debris gets loose, it is the responsibility of the property owner to clean it up.
  - During windy weather, put your garbage and recycling bins out the same day it will be picked up to help prevent articles from littering the neighbourhood overnight.
- During inclement weather, garbage and recycling contractors may not be able to service certain customers due to safety or access reasons. All missed collections will be completed as soon as it is safe to do so.
  - Visit the <u>WM British Columbia Service Alerts</u> page for real-time service alerts from Waste Management regarding garbage collection.
  - Visit the <u>CRD Alerts and Notices</u> page for service alerts from the CRD regarding recycling.



### **Snow Clearing**

- In the event of snowfall, do not park on the roadway to ensure plows can navigate the streets safely. Owners of vehicles parked on the roadway can be subject to fines and/or towed away at the owner's expense.
- Property owners are responsible to clear snow and ice from sidewalks adjacent to their property.
  - If you are planning to be away from your home or need assistance, be sure to arrange for help in advance with snow and ice removal.
  - We encourage residents to please help your neighbours who may need assistance with snow and ice removal.
- When clearing snow in your driveway or private road, be sure to pile the snow to the left-hand side (facing your home) to prevent snow plows from putting excess snow across your driveway or private road access.
- When freezing temperatures or snowfall is likely, our priorities are:
  - First Priority: Emergency routes, routes with heavy traffic volumes, municipal properties and frontages, BC Transit routes and bus stops, steep hills, school zones.
  - Second Priority: All other public roads.
  - If snow returns during the clearing of Second Priority areas, crews will immediately return to clearing First Priority areas.



#### Winter Driving

- During severe winter conditions, please avoid driving and use alternate transportation where possible.
- If driving is required, follow the basic driving principles that apply during snowfall and icy conditions.
- Ensure you have good winter tires, carry tire chains, lower your speed and keep a safe driving distance from other vehicles.
- Visit <u>www.shiftintowinter.ca</u> or <u>www.drivebc.ca</u> for more winter driving tips.



#### **Severe Weather & Storm Preparedness**

- Be prepared for severe weather this season heavy rain, hail, blizzards, ice storms, high winds and power outages - all can happen without warning.
- For tips on getting you and your family prepared, visit www.crd.bc.ca/prepare-yourself

## **Sewer Utility Invoice Notice**

The Town of View Royal issues annual sewer utility invoices mid-October, with payment due Monday, December 2, 2024. Residential sewer user fees are based on your water consumption from November 2023 to April 2024.

### Frequently Asked Questions – Sewer Utility Fees

Access your sewer utility account information online and sign up for electronic billing! Log in securely to your account to find out if we've processed your payment, check your balance, access historical transactions, view or print your invoice, and manage invoice delivery preferences. Access <a href="Online Services">Online Services</a> and use your unique access PIN and account number shown on your invoice.

If you have not received your invoice, please contact the Finance Department.

#### Contact

 Finance Department 250-708-2270 finance@viewroyal.ca

# **Upcoming Meetings**

December 3, 2024	Council Meeting 7:00pm, View Royal Town Hall or Live Webcast
December 10, 2024	Committee of the Whole Meeting 3:30pm, View Royal Town Hall or Live Webcast

Meetings are held in person in Council Chambers as well as virtually via Live Webcast.

The meeting duration will vary according to the agenda. Agendas are normally posted on the Friday prior to the meeting on the Agendas, Minutes & Videos page of the website.

For information, visit Council Meetings.



Looking for more highlights of significant activities of the Town?

Check out the monthly CAO Update!

Nov 6, 2024 - CAO Update